



**Fairness & Wellbeing
Commission**

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DWP

Department of Work and Pensions

Jobcentre Plus - DONCASTER -

Addressing challenges for working age residents

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Department for Work and Pensions

DWP have a number of programmes aimed at tackling the challenges faced by our working age residents and improving fairness and opportunity for all.

These include:

National Contracted Provision –
Work and Health Programme,
Restart, Intensive Personalised
Employment Support

Locally Contracted Provision –
Neurodiversity Employability,
Shape Your Future

Non-Contracted Provision –
Working Win, other local
provision

Employment initiatives –
Sector Based Academy
Programme (SWAPs), Disability
Confident

DWP Offer
Low Value Procurement,
Flexible Support Fund, 50+
Support – Midlife MOT, In-Work
Support

Outreach Services
Working in family hubs

National Contracted Provision

Work and Health Programme – REED in partnership

- Designed to help people who have:- A disability or a health condition as a barrier, or come from specified disadvantaged groups (Early Access Groups)
- Up to 21 months intensive employment support (including in work support)
- Early Access Groups are ex-offenders (someone who has completed a custodial sentence or a community sentence), offenders (someone who is serving a community sentence), carers, ex-carers, homeless people, former members of HM Armed Forces, members of the HM Armed Forces reserves, partners of current or former HM Armed Forces personnel, people for whom a drug / alcohol dependency presents a significant barrier to employment including in the past, care leavers, refugees, victims of domestic abuse and young people identified as being involved or at risk of being involved in gangs or serious violence

National Contracted Provision

Restart – Growth Company

- Restart provides intensive support designed to help participants into sustained work.
- It is a mandatory provision aimed at people who are 9 months + unemployed and are in the Intensive Work Search Regime (IWSR) at point of referral, or on Legacy JSA IB.
- Restart also offer a proportion of spaces for claimants who are pre 9 months if this is the most suitable provision for the customer at the discretion of the work coach.
- Delivered by The Growth Company provides tailored support to participants linking into other training providers and Community Partners to move customers closer and in to work in the 12 months they can work with them.

National Contracted Provision

Intensive Personalised Employment Support - REED in Partnership

- This is a voluntary Provision for disabled people who have complex issues and are considered at least 12 months away from the labour market.
- Intensive flexible support for up to 21 months, including 6 months in work support for those up gain employment.
- A dedicated IPES keyworker who will deliver flexible support, focusing on overcoming barriers, identifying and achieving employment goals.
- All participants will be offered work experience.
- Finishes in November 2023

Locally Contracted Provision

Neurodiversity Employability - Standguide

- Employability programmes for customers with autism, learning difficulties and complex mental health needs.
- Provision is one to one with a trained mentor either face to face or virtual dependant on the customers need.
- Support will last up to 16 weeks.
- The provider will deliver holistic support tailored to the customer's needs and will cover:
 - First appointments and initial assessments of needs and requirements
 - Autism | learning disability | neurodiversity support
 - Employability
 - Digital Skills
 - Transition into work
 - Exit review and action plan

Locally Contracted Provision

Shape Your Future - Standguide

- Employability programmes for customers who are at weeks 4 to 13 of their claim.
- Provision is both one to one and group sessions with a trained mentor either face to face or virtual dependant on what is being delivered.
- Support will last up to 3 months.
- The provider will deliver employment related support tailored to the customer's needs and will cover:
 - Diagnostic interview and creation of personalised action plan
 - Confidence building and motivation
 - Job search support – including realist goals | effective searching techniques | transferrable skills | CV creation and updating | recruitment agencies | travel to work area
 - Pre employment skills – including application form completion | interview skills and preparation | mock interviews | soft skills | childcare availability | better off calculations

DWP Offer

- Low Value Procurement
- Flexible Support Fund
- 50+ Support Midlife MOT
- In-work support

Employment Initiatives

- SWAP's
- Disability Confident

Initiatives Supporting Our Local Community

- SWAP – 70% of customers who start a SWAP in South Yorkshire start work within a four-week period
- Events both on-site and off-site working in collaboration with partner organisations and key stakeholders.
- 50+, Health Conditions – Small Steps, Refugees, in Thorne, Doncaster and Mexborough
- Employers-On-Site / Off-site increased marketing and customer interviews
- Outreach – WCs in City of Doncaster Family Hubs

Doncaster Into Work

Employers On-Site

April – June (13 weeks) over this period on average of 28 employers per week

INTO WORK

Doncaster have been 9 weeks above the national average of customers moving into work in the previous 11 weeks.

Doncaster's into work total 7211 customers in previous 10 months which equates to 24% of the District amount 30,000 across SY as a whole.

SWAPS

April – June (13 weeks)
25 SWAP's an average of 2 per week a total of 420 opportunities and we've had 182 starts highest in South Yorkshire District.

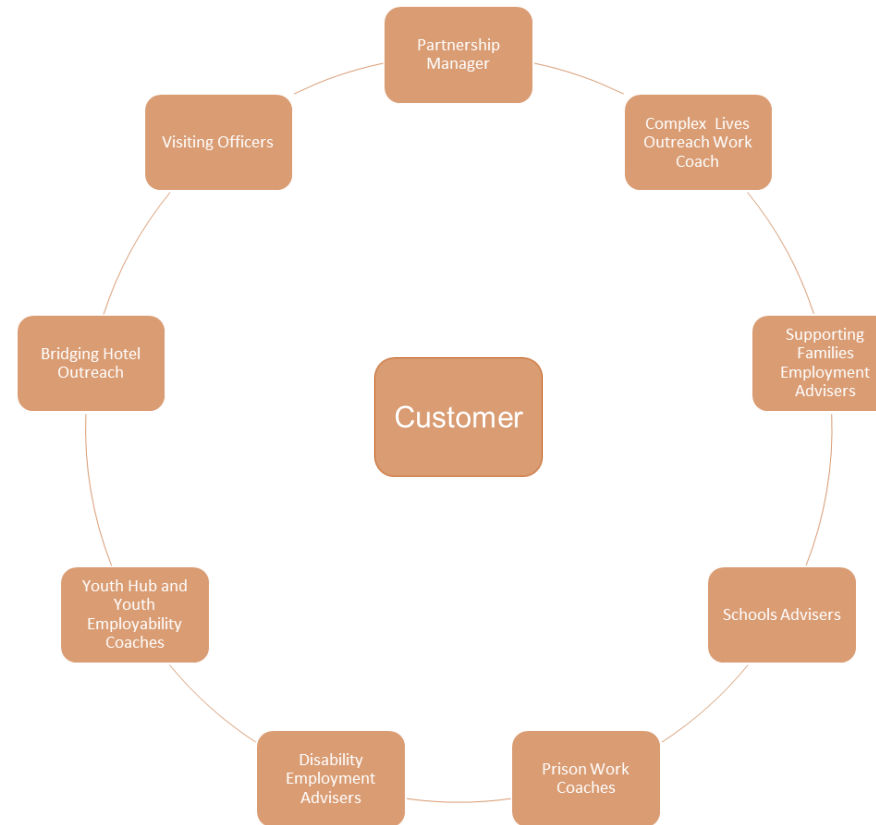
EVENTS

| | |
|------------------------|----------|
| Multi-Sector Jobs fair | 12/04/23 |
| Social Care Event | 27/04/23 |
| Proud to Care Event | 11/05/23 |
| 50+ | 24/05/23 |
| Small Steps | 05/06/23 |
| Prison Jobs fair | 14/06/23 |
| Thorne Event | 16/06/23 |
| Refugee Events | 21/06/23 |

Hospitality Event to be held at Wool market on 5th July working alongside Advance 12 employers confirmed so far will be our 9th Event

Partnership Roles in the community

- Partnership Manager
- Complex Lives Outreach Work Coach
- Supporting Families Employment Advisers
- Schools Advisers
- Prison Work Coaches
- Disability Employment Advisers
- Youth Hub/Youth Employability Coaches
- Outreach (also to the Afghan Bridging Hotel)
- DWP Visits



Economic inactivity (Jan 2022-Dec 2022)

| | Doncaster (Level) | Doncaster (%) | Yorkshire And The Humber (%) | Great Britain (%) |
|---------------------------|----------------------|------------------|------------------------------------|----------------------|
| All People | | | | |
| Total | 43,300 | 23.4 | 22.6 | 21.5 |
| Student | 13,000 | 30.0 | 25.7 | 26.3 |
| Looking After Family/Home | 7,900 | 18.3 | 18.9 | 19.8 |
| Temporary Sick | # | # | 2.3 | 2.2 |
| Long-Term Sick | 11,500 | 26.6 | 27.6 | 25.8 |
| Discouraged | ! | ! | 0.7 | 0.3 |
| Retired | 4,400 | 10.1 | 13.7 | 13.8 |
| Other | 4,100 | 9.4 | 11.0 | 11.7 |
| Wants A Job | 6,000 | 13.9 | 16.6 | 18.1 |
| Does Not Want A Job | 37,300 | 86.1 | 83.4 | 81.9 |

Source: ONS annual population survey

Sample size too small for reliable estimate (see definitions)

! Estimate is not available since sample size is disclosive (see definitions)

Notes: numbers are for those aged 16-64.

% is a proportion of those economically inactive, except total, which is a proportion of those aged 16-64

| Location | May-2023 | | | | | | | | | | | | |
|-----------------|---------------------------------------|-----|------------------------------|-----|-------------------------|-----|------------------------------|-----|----------------------|----|-----------------------|----|-------------------|
| | People on UC by Conditionality Regime | | | | | | | | | | | | |
| | Searching for Work | % | Working with Requirements | % | No Work Requirements | % | Working - no requirements | % | Planning for Work | % | Preparing for Work | % | Total Caseload |
| South Yorkshire | 34,703 | 24% | 16,797 | 11% | 58,052 | 40% | 27,366 | 19% | 2,633 | 2% | 7,345 | 5% | 146,902 |
| Doncaster | 6,948 | 24% | 3,311 | 12% | 10,592 | 37% | 5,807 | 20% | 521 | 2% | 1,571 | 5% | 28,746 |
| Mexborough | 2,283 | 19% | 1,269 | 11% | 5,237 | 44% | 2,257 | 19% | 233 | 2% | 705 | 6% | 11,984 |
| Thorne | 678 | 20% | 384 | 11% | 1,422 | 41% | 715 | 21% | 83 | 2% | 162 | 5% | 3,438 |

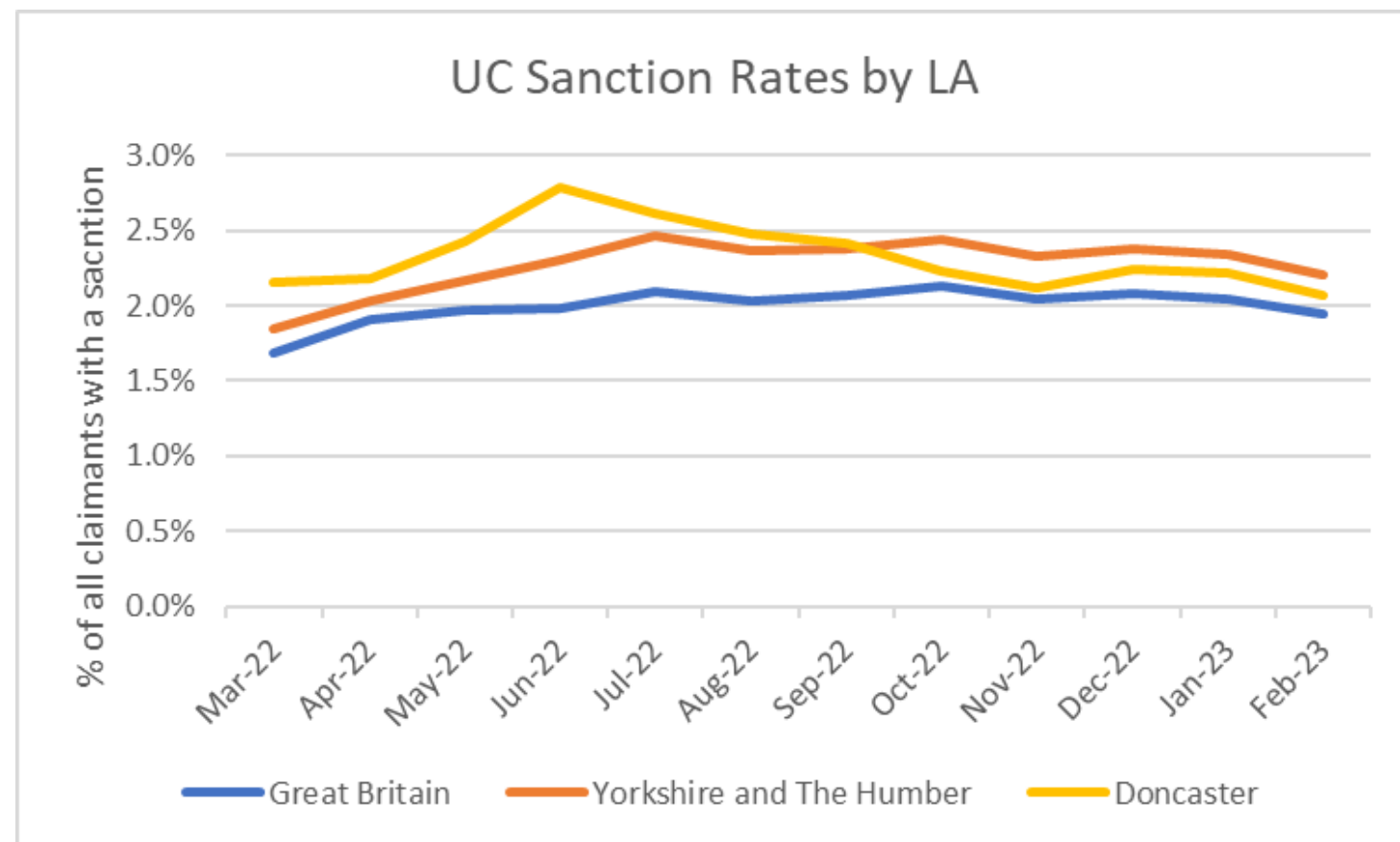
Sanctions

- One of the conditions of entitlement for UC is that the claimant has accepted a claimant commitment. This is a record of claimant responsibilities in relation to the award of UC.
- Once the claimant has a Claimant Commitment in place then work-related and connected requirements can be set and claimants have an obligation to meet the accepted responsibilities as set out.
- A failure to comply with the Claimant Commitment does not breach the conditions of entitlement nor is that in itself a sanctionable failure, but sanctions can be imposed for failures to comply for no good reason with work-related and connected requirements recorded in the Claimant Commitment
- That being said, the claimant should always be given the opportunity to provide good reason for any failures
- Alongside good reason there are also compulsory/discretionary switching off of conditionality requirements depending on claimant's individual circumstances

There are many reasons that JCP would consider 'good cause' for not attending appointments or completing agreed actions. These include:

- Sickness or disability
- Caring responsibilities
- Personal crisis (e.g. Domestic Emergency)
- Temporarily absent from the UK
- Homeless

- In treatment for alcohol and substance misuse or other addictions
- Working or preparing for work
- Funerals
- Other public duty (e.g. lifeboats crew, Juror)



We also use a series of Pre & Post referral Quality checks to ensure consistency and safeguard vulnerability

Thank you

Any questions?